

How to pay your Massachusetts Individual Tax Return balance on the MassTaxConnect

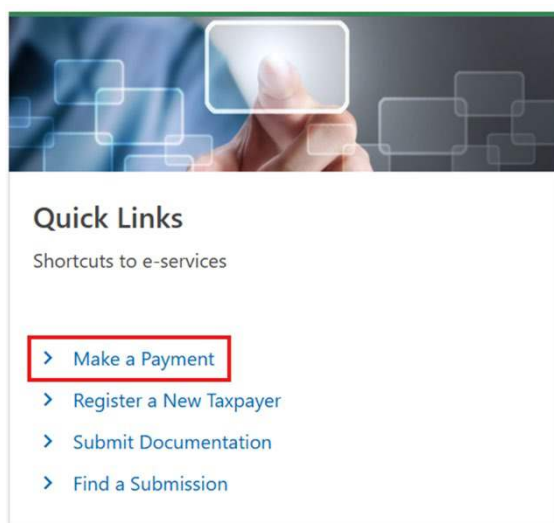
The below steps will show you how to pay your Massachusetts Individual Tax Return balance electronically using the MassTaxConnect website. You will be able to pay directly from your bank account or using a debit or credit card (incurs a fee).

PLEASE NOTE:

Individuals do not need to create an account with the MassTaxConnect to make a payment.

Step 1: Navigate to the MassTaxConnect website at <https://mtc.dor.state.ma.us/mtc>

1. Locate **Quick Links** on the left side of the page.
2. Click **Make a Payment**.



Step 2: Choose taxpayer type

1. Select the second option indicating you are an **individual**.
2. Hit **Next**.

Payment

Payment

Taxpayer Type

Select Payment Type

I am, or I represent, a business, fiduciary, trust, partnership, or estate who would like to make a payment.

I am, or I represent, an individual who would like to make an estimated, extension, return, or bill payment.

For additional payment options, involving individual or business (estimate, extension, and return payments), please cancel and log in to your account.

Cancel

Previous Next

Step 3: Complete your identification information

1. Enter your **full name**.
2. Select **SSN** from the drop-down menu for ID Type.
3. Enter your **SSN** and re-enter to confirm.
4. Enter your **phone number**.
5. Select the third option to indicate you are making a **return payment** for the current tax year.
6. Hit **Next**.

Taxpayer Identification

Individual Name

ID Type

ID

Confirm ID

Phone Number

Select Payment Type

Make a bill payment

Make an estimated payment for tax year 2025

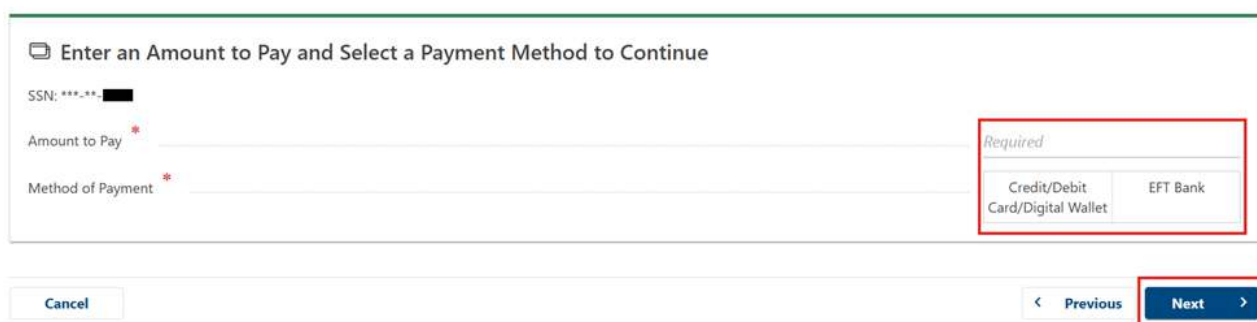
Make a return payment for tax year 2024

Cancel

Previous Next

Step 4: Choose your payment method.

1. Enter the **amount** you are paying.
2. Select how you would like to pay by selecting either **Credit/Debit Card** or **EFT Bank**.
3. Hit **Next**.



Step 5(a): Pay by EFT Bank.

1. Enter the **routing number**.
2. Enter the **account number** and re-enter to confirm.
3. Select either **Checking** or **Savings** account.
4. Choose a **payment date**. *Please note this date cannot be later than the due date of your tax return (April 15th or extended deadline of October 15th).*
5. Confirm payment **amount**.
6. Hit **Next**.

Period 31-Dec-2024 ***-**-****	Payment Channel Type Direct Debit - US Bank Routing Number * Required Account Number * Required Confirm Account Number * Required Bank Account Type * Checking Savings	Payment The payment will be used to offset the tax liabilities of a particular tax return. The payment will be locked until the return is filed. Payment Date 20-May-2025 Amount 1,000.00 Confirm Amount * Required
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Cancel Previous **Next**

Step 5(b): Pay by debit or credit card (incurs a fee).

1. Mark the **check box** confirming you have read the conditions.
2. Hit **Next**.
3. Enter your **payment details** on the third-party website.
4. Once paid, click **Submit** back on the MassTaxConnect page.

Complete the payment details. Once you have completed your credit card payment with the third party vendor, you will receive instructions on how to be redirected back to MassTaxConnect, where you can check the status of your payment and print a confirmation.

Specify the amount you would like to pay, and then click **Next**. You will be redirected to our third party credit card processor, with whom you will finish the process.

In addition to your payment amount, you will be charged a convenience fee by the third-party vendor responsible for processing payments. You may avoid this fee by selecting the EFT bank payment option. The Massachusetts Department of Revenue does not receive any portion of the fees paid to the third-party vendor. The fee will not affect your balance.

Before you pay by credit card, make sure your popup blocker is disabled.

[Learn How To Disable Pop Up Blockers](#)

Confirm you have read the above by clicking the following checkbox. *

☐

Payment Amount 1,000.00

Cancel Previous **Next**

 **Waiting for Credit Card Payment**

You were redirected to the credit card third party processor in a new window. If you have completed your credit card payment, you can click **Submit** to view your confirmation.

If you chose not to complete your credit card payment, click the **Cancel** button to return and view your accounts.

NOTE: By clicking cancel this will **not** cancel your credit card payment from our 3rd party processor.

Step 6: Submit your payment.

1. **Review** that you have entered all your information accurately.
2. Hit **Submit**.
3. Once you enter your **email address**, you will receive an email confirmation when the payment has been made successfully. *Please note you should keep this confirmation for your records.*

Further Support:

- **MassTaxConnect FAQ's:** <https://www.mass.gov/info-details/about-masstaxconnect>
- **MassTaxConnect phone support:** 617-887-6367 or toll-free 800-392-6089
- **LGA support:** taxoperations@lga.cpa